

For office staff

# Help commercially insured and Medicare Part D patients save on PLENVU

  
**PLENVU<sup>®</sup>**  
Powder for Oral Solution  
PEG 3350, Sodium Ascorbate, Sodium Sulfate, Ascorbic Acid, Sodium Chloride, and Potassium Chloride  
140g | 48.11g | 9g | 7.54g | 5.2g | 2.2g

**For patients who are commercially insured, insured but not covered, or whose plans require prior authorization:**

- 1. Provide each patient with a PLENVU Co-pay Assistance Card.**  
You can request these from your PLENVU representative, print them at [PLENVUhcp.com](http://PLENVUhcp.com), or have patients download them from the PLENVU Savings Program page at [myPLENVU.com](http://myPLENVU.com).
- 2. Remind patients to activate their cards before picking up their prescriptions** by calling 1-855-202-3208 or by visiting the PLENVU Savings Program page at [myPLENVU.com](http://myPLENVU.com).

**If your office is sending prescriptions electronically,** enter the following universal co-pay card information within the Electronic Health Record (EHR) platform for each patient's prescription:

**BIN:** 019158                      **PCN:** CNRX  
**GROUP:** AC68037003        **ID:** 39275793763



Note: for illustrative purposes only.

***If the pharmacy contacts your office, provide them with the universal co-pay card information or inform them that the patient will bring the card to the pharmacy.***

## For patients with Medicare Part D:

- 1.** Suggest that they visit the PLENVU Savings Program page at [myPLENVU.com](http://myPLENVU.com) to enroll in the PLENVU Medicare Part D Coupon Program and to download and print the information packet, which contains a coupon card and health plan letter.
- 2.** If you provide your patients with a hard copy card, they should activate it by calling 1-866-686-0138.
- 3.** Patients should also mail their health plan letters to their Medicare providers.
- 4.** Upon activation, they can then take their coupon cards and PLENVU prescriptions to a participating pharmacy for redemption.



Note: for illustrative purposes only.

See reverse side for pharmacy processing instructions.



# Steps for processing PLENVU Savings Program offers

  
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## For patients who are commercially insured, insured but not covered, or whose plans require prior authorization:

1. You must first submit the claim to the patient's primary commercial insurance.
2. If the patient has coverage, submit the balance due to DST Pharmacy Solutions as a secondary payer using **BIN 019158** and a valid **Other Coverage Code (OCC)** of **08**.

**If coverage is rejected due to a prior authorization, step edit, or NDC block, patients are still considered eligible.** Should this occur, submit the secondary claim using **BIN 019158** with an **OCC** of **03**.\*

For any questions regarding DST Pharmacy Solutions online processing, please call the Help Desk at **1-844-373-0987**.

## For patients with Medicare Part D:

1. If a patient's plan does not cover PLENVU, or if their out-of-pocket costs exceed \$60,<sup>†</sup> suggest that they visit the PLENVU Savings Program page at [myPLENVU.com](http://myPLENVU.com) to enroll in the PLENVU Medicare Part D Coupon Program and to download and print their coupon card.
2. Process the patient's coupon card when they return for their prescription. This card must be processed as primary coverage. The card will not adjudicate as secondary coverage.



\*OCC of 03 indicates that the patient is insured, but the drug is not covered. Do not use an OCC code of 00 or 01 for a patient that has primary insurance coverage. Cash claims will be blocked.

<sup>†</sup>Terms, conditions and limitations apply. Most eligible patients may pay as little as \$60. Visit [plenvupartd.copaysavingsprogram.com](http://plenvupartd.copaysavingsprogram.com) for the program's full Eligibility Criteria, Terms and Conditions.



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See reverse side for office staff instructions.